

Kevin Arrowsmith  
Tel:  
Tel:

4<sup>th</sup> January 2008

Ref:

Dear Kate

Please find enclosed the TrustMark Complaints additional information form and a copied letter from keystone claiming when certain aspects of work would be completed, as you can see from the evidence and chartered surveyors report this contras any claim to the completed work by keystone, I hope this will be helpful in your investigation.

I can confirm that no litigation action is proceeding.

Waiting in anticipation

**Kevin Arrowsmith**